

## New Patient Information Adult (18+)

Client's name: \_\_\_\_\_ Date: \_\_\_\_\_  
 Gender: \_\_\_ F \_\_\_ M Date of birth: \_\_\_\_\_ Age: \_\_\_\_\_  
 Form completed by (if someone other than client): \_\_\_\_\_  
 Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
 Phone (home): \_\_\_\_\_ (work): \_\_\_\_\_ ext: \_\_\_\_\_

If you need any more space for any of the questions please use the back of the sheet.

Primary reason(s) for seeking services:

\_\_\_ Anger management      \_\_\_ Anxiety      \_\_\_ Coping      \_\_\_ Depression  
 \_\_\_ Eating disorder      \_\_\_ Fear/phobias      \_\_\_ Mental confusion      \_\_\_ Sexual concerns  
 \_\_\_ Sleeping problems      \_\_\_ Addictive behaviors      \_\_\_ Alcohol/drugs  
 \_\_\_ Other mental health concerns (specify): \_\_\_\_\_

### Family Information

Relationship	Name	Age	Living		Living with you	
			Yes	No	Yes	No
Mother	_____	_____	___	___	___	___
Father	_____	_____	___	___	___	___
Spouse	_____	_____	___	___	___	___
Children	_____	_____	___	___	___	___
	_____	_____	___	___	___	___
	_____	_____	___	___	___	___

### Marital Status (more than one answer may apply)

\_\_\_ Single      \_\_\_ Divorce in process      \_\_\_ Unmarried, living together  
 Length of time: \_\_\_\_\_      Length of time: \_\_\_\_\_  
 \_\_\_ Legally married      \_\_\_ Separated      \_\_\_ Divorced  
 Length of time: \_\_\_\_\_      Length of time: \_\_\_\_\_      Length of time: \_\_\_\_\_  
 \_\_\_ Widowed      \_\_\_ Annulment  
 Length of time: \_\_\_\_\_      Length of time: \_\_\_\_\_      Total number of marriages: \_\_\_  
 Assessment of current relationship (if applicable): \_\_\_ Good      \_\_\_ Fair      \_\_\_ Poor

### Parental Information

\_\_\_ Parents legally married      \_\_\_ Parents have ever been separated  
 \_\_\_ Parents ever divorced

Special circumstances (e.g., raised by person other than parents, information about spouse/children not living with you, etc.): \_\_\_\_\_

### Development

Are there special, unusual, or traumatic circumstances that affected your development? \_\_\_\_\_ Yes \_\_\_ No

If Yes, please describe: \_\_\_\_\_

Has there been history of child abuse? \_\_\_\_\_ Yes \_\_\_ No

If Yes, which type(s)? \_\_\_\_\_ Sexual \_\_\_\_\_ Physical \_\_\_\_\_ Verbal

If Yes, the abuse was as a: \_\_\_\_\_ Victim \_\_\_\_\_ Perpetrator

Other childhood issues: \_\_\_\_\_ Neglect \_\_\_\_\_ Inadequate nutrition \_\_\_\_\_ Other (please specify): \_\_\_\_\_

Comments re: childhood development: \_\_\_\_\_

### Social Relationships

Check how you generally get along with other people: (check all that apply)

\_\_\_ Affectionate \_\_\_\_\_ Aggressive \_\_\_\_\_ Avoidant \_\_\_\_\_ Fight/argue often \_\_\_\_\_ Follower

\_\_\_ Friendly \_\_\_\_\_ Leader \_\_\_\_\_ Outgoing \_\_\_\_\_ Shy/withdrawn \_\_\_\_\_ Submissive

\_\_\_ Other (specify): \_\_\_\_\_

### Cultural/Ethnic

To which cultural or ethnic group, if any, do you belong? \_\_\_\_\_

Are you experiencing any problems due to cultural or ethnic issues? \_\_\_\_\_ Yes \_\_\_ No

If Yes, describe: \_\_\_\_\_

Other cultural/ethnic information: \_\_\_\_\_

### Spiritual/Religious

How important to you are spiritual matters? \_\_\_\_\_ Not \_\_\_ Little \_\_\_\_\_ Moderate \_\_\_\_\_ Much

Are you affiliated with a spiritual or religious group? \_\_\_\_\_ Yes \_\_\_ No

If Yes, describe: \_\_\_\_\_

Were you raised within a spiritual or religious group? \_\_\_\_\_ Yes \_\_\_ No

If Yes, describe: \_\_\_\_\_

Would you like your spiritual/religious beliefs incorporated into the counseling? \_\_\_\_\_ Yes \_\_\_ No

If Yes, describe: \_\_\_\_\_

### Legal

#### Current Status

Are you involved in any active cases (traffic, civil, criminal)? \_\_\_\_\_ Yes \_\_\_ No

If Yes, please describe and indicate the court and hearing/trial dates and charges: \_\_\_\_\_

Are you presently on probation or parole? \_\_\_\_\_ Yes \_\_\_ No

If Yes, please describe: \_\_\_\_\_

#### Past History

Traffic violations: \_\_\_\_\_ Yes \_\_\_ No

DWI, DUI, etc.: \_\_\_\_\_ Yes \_\_\_ No

Criminal involvement: \_\_\_\_\_ Yes \_\_\_ No

Civil involvement: \_\_\_\_\_ Yes \_\_\_ No

If you responded Yes to any of the above, please fill in the following information.

Charges	Date	Where (city)	Results
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

### Education

Fill in all that apply: Years of education: \_\_\_\_\_ Currently enrolled in school? \_\_\_ Yes \_\_\_ No

\_\_\_ High school grad/GED

\_\_\_ Vocational: Number of years: \_\_\_ Graduated: \_\_\_ Yes \_\_\_ No Major: \_\_\_\_\_

\_\_\_ College: Number of years: \_\_\_ Graduated: \_\_\_ Yes \_\_\_ No Major: \_\_\_\_\_

\_\_\_ Graduate: Number of years: \_\_\_ Graduated: \_\_\_ Yes \_\_\_ No Major: \_\_\_\_\_

Other training: \_\_\_\_\_

Special circumstances (e.g., learning disabilities, gifted): \_\_\_\_\_

### Employment

Currently:

\_\_\_ FT \_\_\_ PT \_\_\_ Temp \_\_\_ Laid-off \_\_\_ Disabled \_\_\_ Retired

\_\_\_ Social Security \_\_\_ Student \_\_\_ Other (describe): \_\_\_\_\_

### Military

Military experience? \_\_\_ Yes \_\_\_ No

Combat experience? \_\_\_ Yes \_\_\_ No

Where: \_\_\_\_\_

Branch: \_\_\_\_\_ Type of discharge: \_\_\_\_\_

### Leisure/Recreational

Describe special areas of interest or hobbies (e.g., art, books, crafts, physical fitness, sports, outdoor activities, church activities, walking, exercising, diet/health, hunting, fishing, bowling, traveling, etc.)

Activity	How often now?	How often in the past?
_____	_____	_____
_____	_____	_____

### Medical/Physical Health

\_\_\_ Drug abuse

\_\_\_ Alcoholism

\_\_\_ Vomiting

\_\_\_ Abdominal pain

\_\_\_ Epilepsy

\_\_\_ Allergies

\_\_\_ Abortion

\_\_\_ Sleeping disorders

\_\_\_ Fainting

\_\_\_ Eating problems

\_\_\_ Menstrual pain

\_\_\_ Chronic pain

\_\_\_ Anemia

\_\_\_ Constipation

\_\_\_ Sexual problems

\_\_\_ Vision problems

\_\_\_ Fatigue Arthritis

\_\_\_ Frequent urination

\_\_\_ Asthma

\_\_\_ Headaches

\_\_\_ Kidney problems

\_\_\_ Hearing problems

\_\_\_ Stroke

\_\_\_ Chest pain

\_\_\_ Bed wetting

\_\_\_ Hepatitis

\_\_\_ Cancer



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Substance of preference

1. \_\_\_\_\_ 3. \_\_\_\_\_  
2. \_\_\_\_\_ 4. \_\_\_\_\_

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Reason(s) for use:

- Addicted       Build confidence       Escape       Self-medication  
 Socialization       Taste       Other (specify): \_\_\_\_\_

How do you believe your substance use affects your life? \_\_\_\_\_

Who or what has helped you in stopping or limiting your use? \_\_\_\_\_

Does/Has someone in your family present/past have/had a problem with drugs or alcohol?

Yes    No      If Yes, describe: \_\_\_\_\_

Have drugs or alcohol created a problem for your job? \_\_\_\_\_ Yes    No

If Yes, describe: \_\_\_\_\_

### Counseling/Prior Treatment History

Information about client (past and present):

	Yes	No	When	Where	Your reaction to overall experience
Counseling/Psychiatric treatment	_____	_____	_____	_____	_____
Suicidal thoughts/attempts	_____	_____	_____	_____	_____
Drug/alcohol treatment	_____	_____	_____	_____	_____
Hospitalizations	_____	_____	_____	_____	_____
Involvement with self-help groups (e.g., AA, Al-Anon,)	_____	_____	_____	_____	_____

Please check behaviors and symptoms that occur to you more often than you would like them to take place:

- |  |  |   |
|--|--|---|
| <input type="checkbox"/> Aggression          | <input type="checkbox"/> Elevated mood       | <input type="checkbox"/> Phobias/fears          |
| <input type="checkbox"/> Alcohol dependence  | <input type="checkbox"/> Fatigue             | <input type="checkbox"/> Recurring thoughts     |
| <input type="checkbox"/> Anger               | <input type="checkbox"/> Gambling            | <input type="checkbox"/> Sexual addiction       |
| <input type="checkbox"/> Antisocial behavior | <input type="checkbox"/> Hallucinations      | <input type="checkbox"/> Sexual difficulties    |
| <input type="checkbox"/> Anxiety             | <input type="checkbox"/> Heart palpitations  | <input type="checkbox"/> Sick often             |
| <input type="checkbox"/> Avoiding people     | <input type="checkbox"/> High blood pressure | <input type="checkbox"/> Sleeping problems      |
| <input type="checkbox"/> Chest pain          | <input type="checkbox"/> Hopelessness        | <input type="checkbox"/> Speech problems        |
| <input type="checkbox"/> Cyber addiction     | <input type="checkbox"/> Impulsivity         | <input type="checkbox"/> Suicidal thoughts      |
| <input type="checkbox"/> Depression          | <input type="checkbox"/> Irritability        | <input type="checkbox"/> Thoughts disorganized  |
| <input type="checkbox"/> Disorientation      | <input type="checkbox"/> Judgment errors     | <input type="checkbox"/> Trembling              |
| <input type="checkbox"/> Distractibility     | <input type="checkbox"/> Loneliness          | <input type="checkbox"/> Withdrawing            |
| <input type="checkbox"/> Dizziness           | <input type="checkbox"/> Memory impairment   | <input type="checkbox"/> Worrying               |
| <input type="checkbox"/> Drug dependence     | <input type="checkbox"/> Mood shifts         | <input type="checkbox"/> Other (specify): _____ |
| <input type="checkbox"/> Eating disorder     | <input type="checkbox"/> Panic attacks       | _____   |

Briefly discuss how the above symptoms impair your ability to function effectively: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

Any additional information that would assist us in understanding your concerns or problems: \_\_\_\_\_

\_\_\_\_\_

What are your goals for therapy? \_\_\_\_\_

\_\_\_\_\_

Do you feel suicidal at this time? \_\_\_\_ Yes \_\_\_\_ No

If Yes, explain: \_\_\_\_\_

\_\_\_\_\_

# New Patient Information

Please Print Clearly

THIS SHEET MUST BE FILLED IN COMPLETELY

Date \_\_\_\_\_ Client's Social Security # \_\_\_\_\_  
Client's First Name \_\_\_\_\_ Last Name \_\_\_\_\_ MI \_\_\_\_\_  
Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Telephone (Home) \_\_\_\_\_ (Work) \_\_\_\_\_ (Ext) \_\_\_\_\_  
Birthdate \_\_\_\_/\_\_\_\_/\_\_\_\_ Age \_\_\_\_\_ Gender \_\_F\_\_M Race \_\_\_\_\_  
Name of Spouse/Guardian \_\_\_\_\_ Phone \_\_\_\_\_  
Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Person Responsible for Payment \_\_\_\_\_ Soc. Sec. # \_\_\_\_\_  
Signature of Person Responsible for Payment **X** \_\_\_\_\_ (Must be signed for services to begin)

## Emergency Information

In case of emergency, contact:

Name (1) \_\_\_\_\_ Relationship \_\_\_\_\_ Phone \_\_\_\_\_ Work \_\_\_\_\_  
Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Physician \_\_\_\_\_ Phone \_\_\_\_\_  
Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Psychiatrist \_\_\_\_\_ Phone \_\_\_\_\_  
Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Other Physicians \_\_\_\_\_ Phone \_\_\_\_\_

## Employment Information (If client is a child, use parent's employment)

Client/Guardian: Place \_\_\_\_\_ Phone \_\_\_\_\_ Hrs \_\_\_\_\_  
Spouse: Place \_\_\_\_\_ Phone \_\_\_\_\_ Hrs \_\_\_\_\_

## Insurance Information

Primary Insurance _____	Secondary Insurance _____
Phone _____	Phone _____
Contract/ID# _____	Contract/ID# _____
Group/Acct# _____	Group/Acct# _____
Subscriber _____	Subscriber _____
Subscriber Date of Birth _____	Subscriber Date of Birth _____
Client's relationship to Subscriber _____	Client's relationship to Subscriber _____
__Self __Spouse __Child __Other _____	__Self __Spouse __Child __Other _____

## Referral Source

How did you hear of this office clinic (or from whom)? \_\_\_\_\_

Pat Fogle (NPI 1790752319) \_\_\_\_\_  
Carl McQueen (NPI 1457447823) \_\_\_\_\_

Carol Gindratt (NPI 1518018761) \_\_\_\_\_  
Cynthia Young (NPI 1326142449) \_\_\_\_\_  
Sarah St. Cyr (NPI 1871852947) \_\_\_\_\_

**CLIENT INTAKE FORM**

(Please print clearly)

Client NAME \_\_\_\_\_ Appt Date/Time \_\_\_\_\_

Client DOB \_\_\_\_\_ SSN \_\_\_\_\_ Email \_\_\_\_\_

Client Phone: Home \_\_\_\_\_ Work \_\_\_\_\_ Cell \_\_\_\_\_

Client Address \_\_\_\_\_ City \_\_\_\_\_ ZIP \_\_\_\_\_

Parent or Legal Guardian Name \_\_\_\_\_ Phone \_\_\_\_\_

PRIMARY INSURANCE COMPANY \_\_\_\_\_ Phone \_\_\_\_\_

Group or Plan # \_\_\_\_\_ Insurance ID# \_\_\_\_\_

Insured Name \_\_\_\_\_ DOB \_\_\_\_\_ SSN \_\_\_\_\_

Relationship to Client \_\_\_\_\_ Employer \_\_\_\_\_

Insured Address \_\_\_\_\_

SECONDARY INSURANCE? YES NO If YES, 2nd Ins \_\_\_\_\_ ID# \_\_\_\_\_  
(CIRCLE ONE)

**ASSIGNMENT AND RELEASE**

I HEREBY AUTHORIZE MY INSURANCE BENEFITS BE PAID DIRECTLY TO PROVIDER OF SERVICE.  
I UNDERSTAND I AM FINANCIALLY RESPONSIBLE FOR NON-COVERED SERVICES. I ALSO GIVE MY  
PERMISSION FOR RELEASE OF MEDICAL RECORDS INFORMATION FOR FILING OF MY INSURANCE.

\_\_\_\_\_  
CLIENT SIGNATURE (Parent or Legal Guardian if Minor) DATE

**INSURANCE VERIFICATION FOR OFFICE USE ONLY**

Date Verified: \_\_\_\_\_ By: \_\_\_\_\_ Spoke with: \_\_\_\_\_

Coverage: \_\_\_\_\_ Co-Pay: \_\_\_\_\_

Deductible: \_\_\_\_\_ Amount Met: \_\_\_\_\_

Pre-Certification # : \_\_\_\_\_ Visits: **90791:** **90834:** **90837:** No Limitation

Dates Covered: \_\_\_\_\_ TO: \_\_\_\_\_ Network Non-Network  
Starting Ending Circle One

Family Therapy (90847) Covered: Yes No (Circle One)

Pre-existing Wait: Yes No (If yes, end date: \_\_\_\_\_)

Claims Mailing Address (Ask if mental health is handled by another organization):



## **FREEDOM COUNSELING**

**Carol Gindratt MEd, LPC  
1219 E. South 11<sup>th</sup>, Suite A  
Abilene, Texas 79602  
(325) 676-2039**

### **PROFESSIONAL DISCLOSURE STATEMENT**

**Nature of Counseling:** My approach to counseling is eclectic and based on the needs of each individual. We will work together to develop your personal goals and I will offer you more effective ways to deal with your interpersonal problems I believe that all of your behaviors are meaningful and I will help you develop insight into the reasons behind your actions so that you may understand them and move forward to change them. By doing so, we can work to develop any destructive thoughts and behaviors into more productive ones. You may be discouraged in areas of your life such as work, school, or relationships. I will encourage you to take steps to make changes in your life in order to reach your goals successfully in these areas. I believe that you are a creative, goal-oriented individual who can take responsibility for the direction of your own life. Primarily, we will focus on what is happening currently in your life, however, we may explore your past in order for us to gain insight into your current approaches to life.

### **INFORMED CONSENT**

**Counseling Relationship:** Typically sessions are conducted with clients one time weekly for approximately 45-60 minutes. During our session time I will strive to establish a trusting and honest relationship to help foster your growth and health. I will endeavor to provide a safe, comfortable atmosphere in sessions, focusing my energy on you and your concerns. I ask that you come prepared to work during sessions, allowing yourself the best opportunity for help. Furthermore, I ask that discussions of your issues be limited to office sessions, where I can best focus my energy on you. Public contact, social gatherings, etc. are not good times for me to counsel with you. We will both be better served if we save these conversations for our sessions.

**Effects of Counseling:** At any time, you may initiate a discussion of possible positive or negative effects of entering, continuing, or discontinuing counseling. I will strive to ensure that all efforts are directed towards helping you realize your desired outcome. There are no guarantees of outcome or effectiveness of counseling.

**Costs and Reimbursements:** **The usual fee for the first session is \$150.00, after which the basic fee for other sessions is \$135.00 for 60 minutes. Longer or shorter sessions are prorated from this basic fee. Unless previous arrangements are made, payment is expected at time of service.** Many times insurance will cover part or all of the fees. Additionally, I am on the panel of many insurance providers. Please ask me about your insurance or payment options and plans upon arrival.

**Emergency Contacts:** On rare occasions emergency contact is necessary due to the nature of the ongoing condition. I do maintain an emergency number, which is provided on an as-needed basis.

**Court Appearance:** I will make arrangements to offer testimony in court proceedings. The fee for this service is \$200.00/hour, with a 5-hour minimum. If travel is required, mileage charges will be added at the rate of \$.50/mile plus a \$50.00 per day per diem. Minimum payment for this service is expected at least 1 week PRIOR to the scheduled date. I cannot guarantee refunds or credits in cases of date changes due to the major scheduling conflicts involved.

**Cancellations:** In order to properly serve all clients, I maintain a tight schedule. Cancellation is expected at least 24 hours in advance. Failure to cancel or missing an appointment will result in a billed No Show, which is half the standard hourly fee. Insurance will not reimburse this charge.

**Confidentiality and Records:** All of our communication becomes part of the clinical record. Records will remain my property. Adult client records are disposed of seven years after the file is closed. Minor clients' records are disposed of seven years after the client's 18<sup>th</sup> birthday. Most of our communication is confidential, but the following limitations and exceptions do exist: a) I determine that you are a danger to yourself or someone else; b) you disclose abuse, neglect, or exploitation of a child, elderly, or disabled person; c) I am ordered by a court to disclose information; d) you authorize me to release your records with your signature; e) I am otherwise required by law to disclose information. Based on recent HIPPA legislation, you are entitled to review the information being released to your insurance provider and approve/deny its transfer. Please note that in cases where the insurance provider refuses compensation, you will be responsible for payment. If I see you in public, I will protect your confidentiality by acknowledging you only if you approach me first. In the case of marriage or family counseling, I will keep confidentiality (within limits cite above) anything you disclose to me without your family knowledge. However, I encourage open communication between family members and I reserve the right to terminate our counseling relationship if I judge the secret to be detrimental to the therapeutic progress. Copy cost for records is \$2.00 per page, payable upon receipt.

By your signature below, you are indicating that you read and understand this statement and all the information presented in it, and that any questions you had about this statement were answered to your satisfaction. By my signature, I verify the accuracy of this statement and acknowledge my commitment to conform to each of its specifications.

\_\_\_\_\_  
Client Signature/Minor's Legal  
Representative

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Date

## Privacy of Information Policies

**This form describes the confidentiality of your medical records, how the information is used, your rights, and how you may obtain this information.**

### **Our Legal Duties**

State and Federal laws require that we keep your medical records private. Such laws require that we provide you with this notice informing you of our privacy of information policies, your rights, and our duties. We are required to abide these policies until replaced or revised. We have the right to revise our privacy policies for all medical records, including records kept before policy changes were made. Any changes in this notice will be made available upon request before changes take place.

The contents of material disclosed to us in an evaluation, intake, or counseling session are covered by the law as private information. We respect the privacy of the information you provide us and we abide by ethical and legal requirements of confidentiality and privacy of records.

### **Use of Information**

Information about you may be used by the personnel associated with this clinic for diagnosis, treatment planning, treatment, and continuity of care. We may disclose it to health care providers who provide you with treatment, such as doctors, nurses, mental health professionals, and mental health students and mental health professionals or business associates affiliated with this clinic such as billing, quality enhancement, training, audits, and accreditation.

Both verbal information and written records about a client cannot be shared with another party without the written consent of the client or the client's legal guardian or personal representative. It is the policy of this clinic not to release any information about a client without a signed release of information except in certain emergency situations or exceptions in which client information can be disclosed to others without written consent. Some of these situations are noted below, and there may be other provisions provided by legal requirements.

### **Duty to Warn and Protect**

When a client discloses intentions or a plan to harm another person or persons, the health care professional is required to warn the intended victim and report this information to legal authorities. In cases in which the client discloses or implies a plan for suicide, the health care professional is required to notify legal authorities and make reasonable attempts to notify the family of the client.

### **Public Safety**

Health records may be released for the public interest and safety for public health activities, judicial and administrative proceedings, law enforcement purposes, serious threats to public safety, essential government functions, military, and when complying with worker's compensation laws.

### **Abuse**

If a client states or suggests that he or she is abusing a child or vulnerable adult, or has recently abused a child or vulnerable adult, or a child (or vulnerable adult) is in danger of abuse, the health care professional is required to report this information to the appropriate social service and/or legal authorities. If a client is the victim of abuse, neglect, violence, or a crime victim, and their safety appears to be at risk, we may share this information with law enforcement officials to help prevent future occurrences and capture the perpetrator.

### **Prenatal Exposure to Controlled Substances**

Health care professionals are required to report admitted prenatal exposure to controlled substances that are potentially harmful.

### **In the Event of a Client's Death**

In the event of a client's death, the spouse or parents of a deceased client have a right to access their child's or spouse's records.

### **Professional Misconduct**

Professional misconduct by a health care professional must be reported by other health care professionals. In cases in which a professional or legal disciplinary meeting is being held regarding the health care professional's actions, related records may be released in order to substantiate disciplinary concerns.

### **Judicial or Administrative Proceedings**

Health care professionals are required to release records of clients when a court order has been placed.

### **Minors/Guardianship**

Parents or legal guardians of non-emancipated minor clients have the right to access the client's records.

### **Other Provisions**

When payment for services are the responsibility of the client, or a person who has agreed to providing payment, and payment has not been made in a timely manner, collection agencies may be utilized in collecting unpaid debts. The specific content of the services (e.g., diagnosis, treatment plan, progress notes, testing) is not disclosed. If a debt remains unpaid it may be reported to

credit agencies, and the client's credit report may state the amount owed, the time-frame, and the name of the clinic or collection source.

Insurance companies, managed care, and other third-party payers are given information that they request regarding services to the client. Information which may be requested includes type of services, dates/times of services, diagnosis, treatment plan, description of impairment, progress of therapy, and summaries.

Information about clients may be disclosed in consultations with other professionals in order to provide the best possible treatment. In such cases the name of the client, or any identifying information, is not disclosed. Clinical information about the client is discussed. Some progress notes and reports are dictated/typed within this office or by outside sources specializing in (and held accountable for) such procedures.

In the event in which the office or mental health professional must telephone the client for purposes such as appointment cancellations or reminders, or to give/receive other information, efforts are made to preserve confidentiality. Please notify us in writing where we may reach you by phone and how you would like us to identify ourselves. For example, you might request that when we phone you at home or work, we do not say the name of the clinic or the nature of the call, but rather the mental health professional's first name only. If this information is not provided to us (below), we will adhere to the following procedure when making phone calls: First we will ask to speak to the client (or guardian) without identifying the name of the clinic. If the person answering the phone asks for more identifying information we will say that it is a personal call. We will not identify the office (to protect confidentiality). If we reach an answering machine or voice mail we will follow the same guidelines.

**Your Rights**

You have the right to request to review or receive your medical files. The procedures for obtaining a copy of your medical information is as follows. You may request a copy of your records in writing with an original (not photocopied) signature. If your request is denied, you will receive a written explanation of the denial. Records for non-emancipated minors must be requested by their custodial parents or legal guardians. The charge for this service is \$ 2.00 per page, plus postage.

You have the right to cancel a release of information by providing us a written notice. If you desire to have your information sent to a location different than our address on file, you must provide this information in writing.

You have the right to restrict which information might be disclosed to others. However, if we do not agree with these restrictions, we are not bound to abide by them.

You have the right to request that information about you be communicated by other means or to another location. This request must be made to us in writing.

You have the right to disagree with the medical records in our files. You may request that this information be changed. Although we might deny changing the record, you have the right to make a statement of disagreement, which will be placed in your file.

You have the right to know what information in your record has been provided to whom. Request this in writing.

**Complaints**

If you have any complaints or questions regarding these procedures, please contact the clinic. We will get back to you in a timely manner. You may also submit a complaint to the U.S. Dept. of Health and Human Services and/or the Texas State Board of Examiners for Licensed Professional Counselors at (512)834-6658. If you file a complaint we will not retaliate in any way.

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Direct all correspondence to:  
Carol Gindratt  
1219 E. South 11<sup>th</sup>, Suite A  
Abilene, Texas 79602 (325)676-2039

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**I understand the limits of confidentiality, privacy policies, my rights, and their meanings and ramifications.**

Client's name (please print): \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Signed by:  client  guardian  personal representative